



70% of CEOs say that digital technologies are creating value for internal and external collaboration

90% of organizations will offer mobility to workers by 2020

By 2018, **50% of team collaboration** will occur through mobile group communication apps

Cross-functional collaboration drives **35% more innovation** and creativity

Nearly **80% of global organizations** were attacked in 2017; 60% were malware, worms, viruses

Ransomware exploits took in **US\$1 billion** in 2016 alone

Many of today's organizations are shifting to managed services models to oversee and keep up their IT functions, integrating services, hosted infrastructure, and colocation. This model allows them to leverage advanced professional services, up-to-date security intel, mobile networking, and the most robust equipment environments without a major capital outlay. As an experienced technology partner, NorthState Technology Solutions provides 24x7x365 proactive managed services:



- Monitoring and management to support high performance and availability
- Real-time troubleshooting and preventative maintenance
- Monitoring of network and security equipment
- Supported by three 2N+1 SSAE 16 certified state-of-the-art data centers
- Leading security partners to provide world-leading hosting and security technologies
- 24x7 Help Desk and Service Desk Portal
- HW/SW Break/Fix
- Quarterly Review Capacity Planning Data and Recommendations
- Topology, SLA, QoS, Bandwidth, Availability, and Configuration Monitoring and Reporting

MANAGED INFRASTRUCTURE AND CLOUD SERVICES

NorthState offers a comprehensive suite of solutions to help you manage your infrastructure and your journey to hybrid and public cloud. These services include:

- Routing, switching, and wireless mobility
- Dedicated & Multi-Tenant Server Platforms
- Storage solutions
- Virtualization
- Collaboration architectures (on-premise)
- Help Desk
- Troubleshooting and Problem Resolution
- Quarterly Service Review
- Operational Reports (Incident Details, Telemetry Information, Recommendations)

MANAGED SECURITY SERVICES

NorthState offers a Security Everywhere architecture aligned with the National Institute of Standards and Technology's Identify-Protect-Detect-Respond-Recover framework, which is designed to perform through all phases of a cybersecurity attack. It is supported by the following managed security service offerings:

- Firewall and VPN management
- Intrusion detection and prevention
- Application control and whitelisting
- Security Information and Event Management (SIEM)
- Security Information and Event Management as a Service (SIEMaaS)
- Compliance as a Service (CaaS)

SIEMaaS

SIEMaaS provides 24x7 continuous monitoring to assure rapid response to indicators of compromise, enable visibility into security posture and controls, and support compliance audit requirements. NorthState thus reduces risk to an acceptable level and maintains that level of risk through a comprehensive detection and analysis lifecycle that assures:

- Reduced impact to critical business functions and data
- Rapid and actionable intelligence to help incident responders and IT operational teams manage and remediate security incidents
- IT resources are freed to focus on strategic initiatives
- Reduced costs associated with hiring, training, managing and retaining cybersecurity resources
- More informed business decision-making



TO LEARN MORE

Visit us at www.northstate.net/technologysolutions
or email us at technologysolutions@nscom.com.

WHO ARE WE?

NorthState Technology Solutions provides the secure, reliable technology that you can count on for your IT and data center solutions. Supported by three 2N+1 SSAE 16 certified state-of-the-art data centers with hybrid and multi-cloud solutions, NorthState offers a 24x7 capability to keep your enterprise operations at optimal efficiency.



TECHNOLOGY SOLUTIONS